COLLABORATION QUARTERLY

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New Service Offering: Media Plus and Media Plus-VTC

Last year, Collaboration Services was proud to reveal our first package solution, designed for small conference rooms, the Media One (formerly Micro-Multimedia.) The Media One conferencing package introduced full featured conferencing with a control system at a conservative price point. This year, Collaboration Services is back with a new offering to serve the needs of customers with a medium-sized conference room or a requirement for two displays.

Say Hello to Media Plus.

The Media Plus is the perfect solution for medium sized conference rooms (15-30 seats). Featuring two displays (flat panel or projector), a digital video switch with integrated controller, audio conferencing system and a variety of multimedia connections, Media Plus is a packaged solution robust enough to meet the needs of many conference room owners.

Built around the AMX DVX-3256 all-in-one switcher, the Media Plus supports a dedicated room PC, TV

Tuner, Blu-ray player, wireless presentation device (Barco Clickshare), and up to four pop-up computer interfaces. All of these inputs can be individually routed to the two displays. An audio conferencing system with up 16 microphones is also available as part of the system. All devices are controlled from a 10-inch tabletop or wall-mounted touch panel. As you can see, the Media Plus packs quite a punch and is a perfect fit for medium-sized conference rooms, from short team reviews to all-day web conferences.

Unlike its predecessor, the Media One, the Media Plus also offers an option for video conferencing, the Media Plus-VTC. The Media Plus-VTC packs all the same features of the Media Plus, and adds video conferencing and optional video recording. Powered by the same codec used in our Full Service conference rooms, the Media Plus-VTC, utilizes a single camera (rear camera optional) which is sufficient for most medium conference rooms with a traditional conference table. While the Media Plus-VTC does not provide all of the automation and features of a Full Service conference room, it is a budget-friendly solution for appropriate sized rooms.

The Media Plus and the Media Plus-VTC packages are available for costing now, with installations starting January 2017.

If you have a conference room that might be a fit for the Media One, Media Plus or Media Plus-VTC, contact your CSO/NICS Customer Service Representative for more information and a room evaluation.

Project Report: GSFC-8-600E

"An additional 60" monitor installed at the back of the room serves as another viewing option for those in that area of the room, or a confidence monitor for a presenter in the front of the room"

Collaboration Services had the opportunity to upgrade the conference room at building 8 room 600E for the GSFC Center Director, in early August. While the conference room is not large, it is used very often for a wide variety of meetings. CS installed two 70" flat panel displays in the front of the room flanking a pair of video conferencing cameras. An additional 60" monitor installed at the back of the room serves as another viewing option for those in that area of the room, or a confidence monitor for a presenter in the front of the room. New pop-up interfaces were

installed in the conference table with VGA and HDMI connections as well as power and quick select buttons for quickly routing video to either of the primary screens. Collaboration Services installed two 20" panoramic touch panels for control. One is mounted on the wall near the entrance providing easy access for quick setup of ad hoc or short meetings. A traditional tabletop touch panel is located at the operator station along with an additional connection point in the equipment room, allowing a conference operator to run the conference in the main room or from a station in the equipment area. A rack mounted video monitor is located in the equipment room to aid an operator in running a conference from that location. The Center

Director's conference room also makes use of an HDVoice audio conferencing system from ClearOne, a video conferencing codec from LifeSize and a Barco ClickShare wireless presentation system. Two HD TV Tuners and a dual channel HD video recorder round out the media capabilities of this new conference room. Collaboration Services was proud to place the GSFC Center Director's conference room in service at the end of August 2016.

Collaboration Service Spotlight: Marsha Alford

Technical Writer
Marsha Alford

Technical writer, Marsha Alford, has been with the Collaboration Services team since 2008. You probably know Marsha for her work in creating custom user manuals for conference room projects at your Center. What you may not know is that in addition to her work as the "manual maven," Ms. Alford wears a lot of hats for Collaboration Services. Currently, she is

responsible for documenting all of our systems in the service database, verifying room configuration data for video conferencing facilities, and document proofreader. Marsha also gets to express her artistic side, working with graphic design software to create custom buttons and icons for the AMX touch panels. She cites her time helping design the user interface experience for the

new AMX digital room touch panels as one of her favorite projects to work on to date. Marsha is proud of the work done by the Collaboration Services team and feels honored to contribute to NASA's missions by enhancing communication within the Agency. When not in the office Ms. Alford spends her time in creative pursuits like photography, scrapbooking and exploring new crafts.

CSO/NICS
Center and Associated Sites
Customer Service Representatives

AFRC/   Dawn DaCruz   661-276-2822
JPL   dawn.m.dacruz@nasa.gov

ARC   John Evans   650-604-1941
           john.k.evans@nasa.gov

GRC   James Robinson   216-433-8574
           jimmie.d.robinson@nasa.gov

GSFC/   Shelly Greer   301-286-5375
WFF   shelly.b.greer@nasa.gov

HQ   Richard Arnold   202-358-1137
           richard.j.arnold@nasa.gov

JSC/   Carey Jubert   281-483-1844
WSTF   carey.jubert@nasa.gov

KSC   Jean Suarez   327-867-7726
           jean.m.suarez@nasa.gov

LaRC   Rodney Belcher   757-864-8181
           Rodney.l.belcher@nasa.gov

MAF   Les Ridaught   504-257-2277
           les.ridaught@nasa.gov

MSFC   Joe Finney   256-961-9443
           joe.a.finney@nasa.gov

SSC/   Artie Johnston   228-688-2741
NSSC   artie.j.johnston@nasa.gov

Collaboration Services Manager

Pat O'Neill   256-961-9410
                 patrick.k.oneil@nasa.gov

News and Notes

Completed Projects Gallery
Second Quarter 2016

GSFC-8-600E

JSC-9NW-2160

MSFC-4260-157

KSC-K6-1096-6203E

HQ-8R40

GRC-142-185

On the Horizon
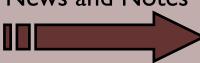
3rd Quarter 2016
- JSC-MMT
- ARC-203-104
- JSC-Space Park
- JSC-1-945
- KSC-M7-1059-1102

And Beyond..
- HQ-Core
- WSTF-Core
- WFF-MCC
- JSC-1-966

- Welcome aboard to Nathaniel Letson. Nathan comes to us from the NICS CM Team taking on a new challenge as an Engineer/Integrator.
- Completed wireless device testing and have determined the BARCO ClickShare is the optimal product at this time. Pending board approvals, deployment is on the horizon for FY17.

- Created the Collaboration Service Offerings Catalog. This will provide the Customer Service community with a tangible instrument with which to discuss options with the Customers and provide a better requirements baseline upon CRQ creation.